

# Ft. Lowell Physical Therapy, P.C.

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## Please Print

## Account #

## Date:

Patient's Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_ Age: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

SS#: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

Patient's Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ SS# \_\_\_\_\_

Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Patient's **PREVIOUS ADDRESS:** (if less than six months at the above address)

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Name of relative/friend **NOT** living with you: \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Referring Physician: \_\_\_\_\_

Primary Care Physician: \_\_\_\_\_

Type of Injury: \_\_\_\_\_ Date of Injury: \_\_\_\_\_

### **(Please Select Yes or No)**

MVA? Yes No  
(Motor Vehicle Accident)

Third Party? Yes No  
(The other Persons Insurance is Covering)

Work Related Injury? Yes No

## Insurance Information

**Primary Insurance Carrier:** \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Policy Holder: \_\_\_\_\_ ID#: \_\_\_\_\_ Group: \_\_\_\_\_

Relationship to Insured:    Self    Husband    Wife    Dependent    Other \_\_\_\_\_  
(please select one)

Claim #: \_\_\_\_\_ Adjuster's Name: \_\_\_\_\_

Adjuster's Phone No.: \_\_\_\_\_ Ext.: \_\_\_\_\_

**Secondary Insurance Carrier:** \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Policy Holder: \_\_\_\_\_ ID#: \_\_\_\_\_ Group: \_\_\_\_\_

Relationship to Insured:    Self    Husband    Wife    Dependent    Other \_\_\_\_\_  
(please select one)

Claim #: \_\_\_\_\_ Adjuster's Name: \_\_\_\_\_

Adjuster's Phone No.: \_\_\_\_\_ Ext.: \_\_\_\_\_

**Attorney:** \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

### ASSIGNMENT and RELEASE

I hereby authorize my insurance company to pay benefits directly to Ft. Lowell Physical Therapy and I am financially responsible for non-covered services. I also authorize Ft. Lowell Physical Therapy to release information to: **(please print in the name of requested Dr., Ins. Co., etc.)**

Referring physician: \_\_\_\_\_ Primary care physician: \_\_\_\_\_

Primary insurance company: \_\_\_\_\_ Secondary insurance company: \_\_\_\_\_

Attorney (if applicable): \_\_\_\_\_ Lien Solutions (if applicable): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Ft. Lowell Physical Therapy Financial Policy**

Thank you for choosing us as your health care provider. **Our main concern is that you receive the proper and optimal treatments needed to restore your health.** Therefore, if you have questions or concerns about our fee or payment policies, please do not hesitate to ask.

Ft. Lowell Physical Therapy is pleased to file your primary insurance for you. However, the responsibility of keeping your account current is yours. Insurance coverage will be verified and based upon this information; you are financially responsible for any deductible, co-pay or the percentage not covered by your policy. There are times the benefits we are quoted do not coincide with how the claims are processed or what is in your insurance policy. It is your responsibility to understand your healthcare benefits and specifics of your policy. We do not bill secondary insurance companies. Please make sure the insurance information you are providing is correct. **Insurance information will not be changed unless your policy limits are exhausted.** You will be expected to pay for any balance beyond what your insurance carrier considers "Reasonable & Customary".

We are providers for several health insurance companies. If you were in a motor vehicle accident and request we bill your health insurance when there is either liability insurance, med pay insurance or a lien we will collect the monies discounted for being a provider at 100% of our fee schedule.

**Your policy is a contract between you, your employer and the insurance company.** If the insurance company does not pay your balance in full within 30 days, we ask that you contact the carrier. If the insurance company does not pay in full within 45 days, we require you to pay the balance.

We will verify benefits for your secondary insurance upon request. Most insurance companies do not cover for supplies. If you receive a supply, we ask you pay for this item before leaving on the date of service.

If an insurance company pays you first and there is an outstanding balance, you are expected to pay us from that check immediately even if there is payment expected from another insurance company. We will refund any subsequent overpayment to you immediately. We require that you fill out the insurance information completely, leaving out no possible insurance companies that may pay your bill.

If an attorney is handling your case, we require that you sign an attorney's lien form and a payment and interest agreement. It is important that you also understand that in the event that no insurance company pays your bill and you do not receive a favorable settlement, you are still financially responsible for your bill. Any attorney/patient balance beyond 45 days will accrue an interest charge at 1 ½% on a monthly basis.

We understand that temporary financial problems may affect timely payment of your balance. **We encourage you to communicate any such problems so that we can assist you with a payment plan.**

**I have read and understand the above policies.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **INFORMED CONSENT**

I agree to allow the physical therapist and staff to evaluate and treat me or make other recommendations regarding treatment for my diagnosis (es).

## **APPOINTMENT POLICY**

In order for **Ft. Lowell Physical Therapy** to provide fair and equitable scheduling, we have the following policies. All scheduling will be done on a "**first come first serve basis**". We will make every attempt to accommodate your schedule but may not always be able to provide you with the times you would like. It is the therapist's responsibility to communicate to you how many times per week you need to receive treatment. It is then the patient's responsibility to stop at the receptionist desk and schedule their appointments. Please **DO NOT** assume you will be automatically scheduled each week - you must confirm with the receptionist.

**PLEASE CALL** if you are going to be **LATE** for a scheduled appointment.

In order to **cancel** an appointment, **PLEASE CALL** at least **24 hours** in advance. Time is reserved for **you!** Failure to show or give sufficient notice of cancellation of a scheduled appointment within 24 hours will result in an **office charge** being applied to your account. **YOUR INSURANCE COMPANY WILL NOT COVER THIS.**

Your physician, case manager and rehabilitation consultant will be notified if you have:

1. two cancellations (no-shows) without giving notice, or
2. three consecutive cancellations

It is consideration, respect and commitment that make a mutually beneficial relationship. As professionals we strive to serve our patients to the best of our ability. We expect the same commitment from those we serve. Your cooperation is essential and truly appreciated. As we are committed to helping you achieve your treatment goals, we want the focus of your treatment to be on you. Therefore, we request that children and other family members remain in the waiting room unless they are involved in patient and family education.

As a courtesy to staff and other patients, please turn off your cell phone while you are in the building.

**I have read the above informed consent, appointment policy and children policy and understand its implications.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# Ft. Lowell PT Health Status Questionnaire

Name: \_\_\_\_\_  
Gender:  M  F  
Occupation: \_\_\_\_\_  
Smoker:  Yes  No  
Current height: \_\_\_\_\_

Date: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_  
Currently working:  Yes  No  
Pregnant:  Yes  No  
Current weight: \_\_\_\_\_

**Past Medical History:** Please check if you have, or have had:

- |   |   |
|---|---|
| <input type="checkbox"/> Cancer                                       | <input type="checkbox"/> Diabetes before / after age 18           |
| <input type="checkbox"/> High Blood Pressure                          | <input type="checkbox"/> Osteoarthritis                           |
| <input type="checkbox"/> Heart problems (heart attack, angina, valve) | <input type="checkbox"/> Rheumatoid Arthritis                     |
| <input type="checkbox"/> Pacemaker                                    | <input type="checkbox"/> Osteoporosis                             |
| <input type="checkbox"/> Stroke                                       | <input type="checkbox"/> Hypothyroid (low) or Hyperthyroid (high) |
| <input type="checkbox"/> Deep Venous Thrombosis (blood clots)         | <input type="checkbox"/> Epilepsy/seizures                        |
| <input type="checkbox"/> Kidney disease                               | <input type="checkbox"/> Headaches (more than 1 per week)         |
| <input type="checkbox"/> Liver disease                                | <input type="checkbox"/> Chemical dependency (alcohol or drugs)   |
| <input type="checkbox"/> Lung disease                                 | <input type="checkbox"/> Depression                               |
| <input type="checkbox"/> Allergies or asthma                          | <input type="checkbox"/> Dizziness or vertigo                     |
|   | <input type="checkbox"/> Other: _____                             |

**Past Surgical History:** List and date:

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**Current Medications:** Please list, or attach your own list.

Name of medicine, include dose and frequency	Reason for taking
_____	_____
_____	_____
_____	_____

**Special Questions:** Please check any that apply:

- |  |  |
|--|--|
| <input type="checkbox"/> Change in bowel or bladder function | <input type="checkbox"/> Fever/chills/sweats                             |
| <input type="checkbox"/> Change in appetite                  | <input type="checkbox"/> Increased pain with coughing or sneezing        |
| <input type="checkbox"/> Unexplained weight loss (>10 lbs)   | <input type="checkbox"/> Nausea/vomiting                                 |
| <input type="checkbox"/> Increased pain at night             | <input type="checkbox"/> Numbness or tingling in both arms, or both legs |
| <input type="checkbox"/> Long term use of steroids           | <input type="checkbox"/> Numbness in the groin or crotch area            |

\*Have you fallen over the past 12 months?  Yes  No  
If yes, how many times? \_\_\_\_\_

Do you have allergies to steroids?  Yes  No  
Do you have allergies to latex?  Yes  No

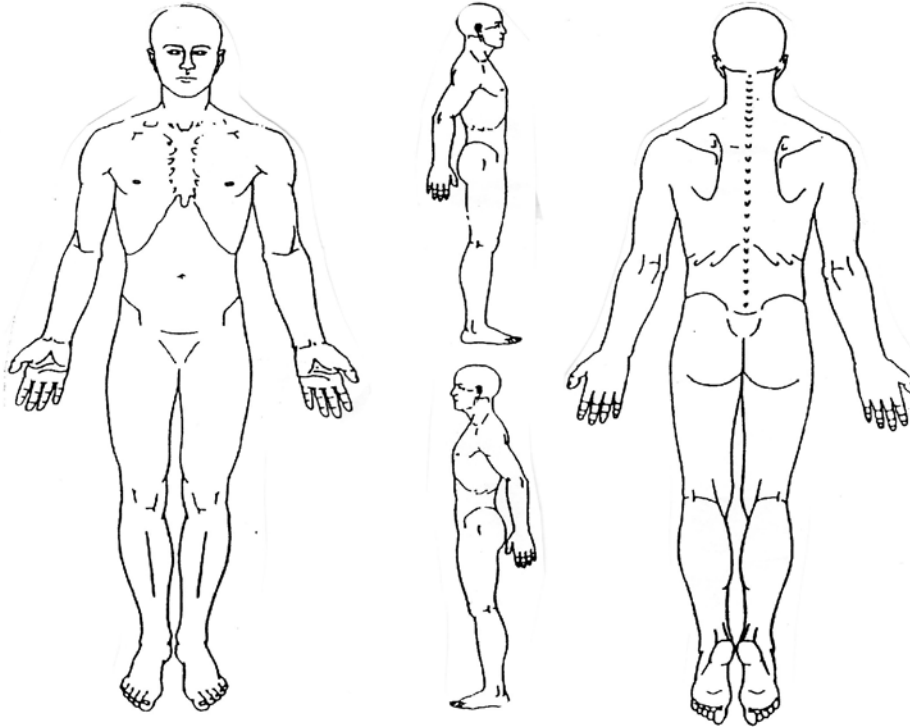
When (approximately) did your present pain start? \_\_\_\_\_  
How (gradually, suddenly, injury)? \_\_\_\_\_

What treatments (if any) have you received for this problem so far?

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Have you had an x-ray, MRI, or other imaging study for this problem?  Yes  No  
 Please describe your pain:  sharp  dull  aching  other: \_\_\_\_\_  
 Please mark the areas where you feel pain:



Select the number that represents your **average** level of pain over the past week:

No Pain 0 1 2 3 4 5 6 7 8 9 10 Worst pain

Select the number that represents your **worst** level of pain over the past week:

No Pain 0 1 2 3 4 5 6 7 8 9 10 Worst pain

Select the number that represents your **best** level of pain over the past week:

No Pain 0 1 2 3 4 5 6 7 8 9 10 Worst pain

**Aggravating Factors:** Identify up to 3 important activities that you are unable to do or are having difficulty with as a result of your problem:

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What are your personal goals for physical therapy?

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**Consent:** I understand that my diagnosis and treatment plan will be discussed during my appointment and that I have the right to question and/or refuse any treatment offered.

\_\_\_\_\_  
 (print name)  
 Date: \_\_\_\_\_

\_\_\_\_\_  
 (sign name)

## **Patient Consent for Use and Disclosure of Protected Health Information**

With my consent, Ft. Lowell Physical Therapy, P.C. may use and disclose protected health information (PHI) about me to carry out treatment, payment and healthcare operations (TPO). Please refer to Ft. Lowell Physical Therapy Notice of Practices for a more complete description of such uses and disclosures.

I have the right to review the Notice of Privacy Practices prior to signing this consent. Ft. Lowell Physical Therapy reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practices may be obtained by forwarding a written request to Ft. Lowell P.T.

With my consent, Ft. Lowell P.T. may call my home or other designated locations and leave a message on voice mail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care and account.

With my consent, Ft. Lowell P.T. may mail to my home or other designated locations any items that assist the practice in carrying out TPO, such as letters, patient statements and records.

With my consent, Ft. Lowell P.T. may fax to me or other designated locations any items that assist the practice in carrying out TPO, such as patient records. I have the right to request that Ft. Lowell P.T. restrict how it uses or discloses my PHI to carry out TPO. However, the practice is not required to agree to my restrictions, but if it does, it is bound by this agreement. By signing this form, I am consenting to Ft. Lowell P.T.'s use and disclosure of my PHI to carry out TPO.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, Ft. Lowell P.T. may decline to provide treatment to me.

\_\_\_\_\_  
Signature of Patient or Legal Guardian

\_\_\_\_\_  
Patient's Name

\_\_\_\_\_  
Print Name of Legal Guardian or Patient

\_\_\_\_\_  
Date